

ROLLER WARRANTY

WARRANTY:

We the supplier warrant that your Sunbather Roller System is fit for purpose & free of any defects in material, workmanship or installation.

We warrant the system components for the following periods.

- **Platinum** – 10 Years - Stainless steel Frame & 1 Year - Shaft, wheels & accessories.
- **SS-W** - 10 Years - Stainless steel Frame, 3 Years - Castor Wheels, 1 Year - Shaft & accessories.
- **DDL Wall-Mount** – 10 Years - Stainless steel Frame, 3 Years - Castor Wheels, 1 Year - Shaft & accessories
- **GD-T** - 10 Years - Stainless steel Frame, 5 Years – Gear Drive, 1 Year - Shaft & accessories
- **DDT Bench/Box** – 10 Years - Stainless steel Frame, 1 Year - Shaft & accessories
- **GDSR Seat** – 5 Years – End Frames, Aluminium Lid, Gear Drive & all other Roller Parts, 2 Years – Gear Drive Handle
- **AR-200 Ground & Wall** – 5 Years – End Frames & Roller, 1 Year – Motor & Electronics
- **DownUnder** – 5 Years – PVC Housing (*In-Ground unit only*), Gear Drive, Aluminium Lid & all other roller parts, 2 Years - Gear Drive Handle, 1 Year – Motor & Electronics (*Motorised unit only*)
- **Manual Commercial Rollers** – 10 Years – Structural components, 3 Years – Bearings, Castor Wheels & accessories.
- **Motorised Commercial Rollers** - 10 Years – Structural components, 1 Year – Motor, electronics, wiring & all other components.
- **Motorised Aqua Valet** – 10 Years – Structural components, 3 Years - Castor wheels, 1 Year – Motor, electronics, wiring & all other components.

Peachy Pools will provide for the repair or replacement of any faulty products during the warranty term, subject to the “Warranty Exclusions” & “Terms & Conditions”.

WARRANTY EXCLUSIONS:

Peachy Pools is not liable for the replacement, repair costs or any loss or damage caused by the following

- Purchaser failing to comply with installation &/or operation instructions.
- Normal wear & tear – Determined at the discretion of an authorised Peachy Pools technician
- Damage or difficulty of use due to uneven ground surface.
- Overheating the roller in temperatures greater than 45 degrees
- Any incidental or consequential losses.
- Damage or failure due to conditions beyond the reasonable control of Peachy Pools ie: Acts of God or extreme weather
- Any labour, travel, freight or other costs associated with warranty claims after the initial 12 months.

GENERAL CONDITIONS:

- The warranty period applies strictly from date of invoice or date of installation, whichever is earlier.
- The warranty is not transferable.
- Replacement rollers or components do not come with a new warranty period.
- All faults are to be reported within 14 days from inspection date to Peachy Pools.

CLAIMS:

Any warranty claims must be made through email to info@peachypools.com.au, with photos, a description of the issue and a copy of the original invoice.